

## TECHLITE WARRANTY

Jim O'Neal Distributing, Inc. ("O'Neal") guarantees its Techlite wheels purchased from an authorized dealer to be free from defect in materials or workmanship for two (2) years from the date of purchase for the original owner. The customer shall have the option of the Standard Warranty or the No Questions Asked Warranty as described below.

STANDARD WARRANTY: A product recognized as defective by O'Neal will be repaired or replaced at O'Neal's discretion, free of charge under the following conditions.

### RESTRICTIONS:

- The Standard Warranty does not cover the consequences of normal wear & tear, damage resulting from shipping, storage, accidents, negligence, shocks or falls, failure to follow instructions for use, improper installation or installation with incompatible products, poor maintenance, normal wear & tear, abnormal or improper use, modification or alteration of the product.
- The Standard Warranty does not cover the consequences of normal wear & tear of parts that can wear out such as the braking surfaces of rims (for rim braking systems), brake pads, bearings, pawl assemblies, seals, rear derailleur jockey wheels, batteries, etc.
- The Standard Warranty does not cover products whose repair has not been carried out by the Techlite Service Center or its representative in the country concerned.
- The Standard Warranty does not cover any product whose item number or identification has deteriorated or been removed.

This warranty is expressly in lieu of all other warranties. Any implied warranties of merchantability or fitness for a particular purpose are limited to the same duration as this express warranty.

### NO QUESTIONS ASKED WARRANTY:

Should your Techlite wheel fail to perform within the two years of ownership, do not worry. At the time of Purchase, you will have the option to purchase the No Questions Asked Warranty. For just \$99 your wheels will be replaced if they break or fail for a full 2 years from the date of purchase. Hit a pot hole, slam into a competitor or run over your bike in the driveway – We will replace your Wheel, no question asked!

### The following applies to the Standard Warranty and the No Questions Asked Warranty:

All warranties are non transferable and only apply to the original purchaser. Neither warranty excludes the specific rights in each jurisdiction. A consumer may have other rights depending on his/her place of residence. Local taxes, customs duty or shipping fees may be applied. If one part of a warranty is found to be inapplicable by an administrative or judicial procedure, the other parts would remain applicable. O'Neal is not liable for any incidental or consequential damages. None of these warranties covers any representation or warranty made by a dealer beyond the provisions of these warranties.

### APPLICATION PROCEDURE

Want a live person? We are here to service you with questions and or problems Monday thru Friday from 8:00 AM to 5:00 PM PST. We are happy to help you at anytime with any question or problem you may have. Simply call (805) 426-3300 and a personalized rep will be happy to help you. You may also E mail us at anytime by clicking here we are happy to help you by phone OR by E mail at anytime. You must contact O'Neal at (800) 326-6325 Monday through Friday 8:00 to 5:00 p.m. Pacific Standard Time. Customer shall be responsible for all costs of shipping and handling of wheels. Wheel replacement may be subject to delays based upon supply. Only the damaged wheel will be replaced, not the pair.

### OBLIGATIONS

You must establish proof of purchase to obtain warranty service or replacement.